

TRAVEL CONDITIONS OF AIRLINE TICKETS OFFERED BY



FOR PROMOTIONAL, ADVERTISING OR PUBLIC RELATIONS PURPOSES

KLM EDUCATIONAL SEMINAR

2 round-trip tickets

**From Montreal, Toronto, Vancouver, Calgary or Edmonton
To any KLM worldwide destination
Economy Class**

1. These tickets must be used before October 15, 2016 (departure date) and **must have been issued by September 1, 2016**. Unfortunately, **no extension** shall be granted if not issued /used by said dates.
2. Reservations must be done in 'N' class according to availability. Ticket issuance is limited to 4 months before departure. These tickets do not allow booking in a higher class of travel for a fee.
3. These tickets are for personal use only and must be used simultaneously by two persons, one of them being the winner. Resale of these tickets is strictly forbidden. Flying Blue mileage or SkyBonus points may not be accumulated on these tickets.
4. These tickets apply solely to the scheduled itinerary on flights operated by KLM. They cannot be used on codeshare flights. They can neither be modified nor exchanged for tickets for a different itinerary. No stop-over in Amsterdam is allowed, except if Amsterdam is the final destination.
5. To make the necessary arrangements for your travel, send an email to Danielle Gauthier at dagauthier@airfrance.fr, stating choice of 3 departure and return dates, the names of passengers, as it appears in their passport, and the following information: email address, phone number, date of birth, passport numbers, country of issuance and expiry date.
6. In the event of unforeseen circumstances or unavailability in N class, KLM reserves the right to change the travel dates after consulting with the recipient.
7. Seat selection can be done 30 hours before the flight when checking-in online on **klm.ca**.
8. Passengers are responsible for obtaining and presenting all the mandatory travel documents. KLM has no obligation on advice to passengers and assumes no liability for denied boarding related to formalities of any country visited.
9. KLM will not be responsible for any failure to board due to circumstances beyond its control. Passengers shall assume all financial expenses or losses, e.g. hotels, restaurants, taxis, phone calls and lost wages, incurred as a result of said failure to board and shall waive all liability claims.
10. The above conditions may be changed without notice.